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Unified Observability – One Solution to Rule Them All

IT professionals rely on observability to create delightful digital experiences for both customers and employees. But observability has some major shortcomings, and IT teams end up wishing they had a solution to make their jobs and lives easier.

Using findings from IDC's report – *The Shift to Unified Observability in Management: Reasons, Requirements, and Returns*[1] – let's explore how observability falls short and how a **Unified Observability approach** provides the solution IT has been waiting for.

Too Many Ineffective Tools

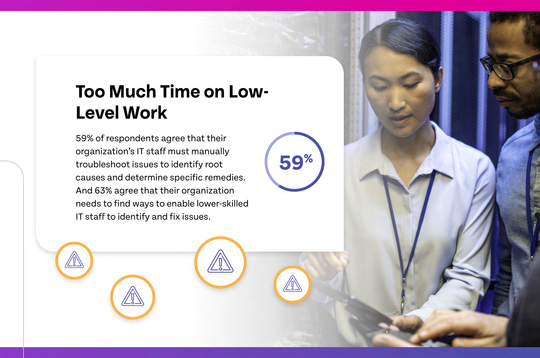
Despite using multiple tools, 81% of organizations say it is still difficult to collect all the data necessary to provide IT staff with a unified, comprehensive view into their digital environment.

81%

Siloed Data Views

54% of organizations already use six or more discrete tools for IT monitoring and management. Still, 61% of respondents agree that IT staff productivity and collaboration is limited by specialized tools and siloed data views.

54%



Too Much Time on Low-Level Work

59% of respondents agree that their organization's IT staff must manually troubleshoot issues to identify root causes and determine specific remedies. And 63% agree that their organization needs to find ways to enable lower-skilled IT staff to identify and fix issues.

59%

A Hard Time Getting the Job Done

60% of respondents say a lack of unified observability restricts IT's ability to meet business requirements. 59% say it makes their job, and the job of their staff/peers, more difficult.

60%

A Unified, Comprehensive Approach to Observability

66% agree that a single source of truth must be established for all mission-critical management tools. 71% agree that unified observability will help extend data insights across both the IT organization and lines of business.

66%

Alluvio Unified Observability

A unified approach to observability eliminates the problem of too many ineffective monitoring and management tools. This concept is realized in **Alluvio Unified Observability** – a holistic solution that leverages artificial intelligence and machine learning to unify data, insights, and actions across IT for improved digital experiences. It's the long awaited, comprehensive technology that makes working in IT a lot easier.

[1] IDC conducted over 1,400 web-based surveys with IT professionals and decision makers across 10 countries and seven verticals.

For an in-depth look at our vision for Unified Observability, visit riverbed.com/unified-observability

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