riverbed

5 Signs You Need Unified Observability

Common Concerns Across Healthcare and How Unified Observability Can Help

Today's IT environments are exponentially more complex, and the enormous amount of data and alerts generated by tools designed to help IT can be overwhelming. Yet, IT in Healthcare still needs to keep services, systems and EPR applications running smoothly, efficiently, and securely.

If these challenges sound familiar, then Riverbed Alluvio Unified Observability could be the answer to your problems.

Alluvio Unified Observability is a portfolio of advanced technologies that work together to provide actionable insights and intelligent automation for seamless and secure digital experiences.

Intrigued, but not quite sure if you're ready to dive in? Here are five signs that you need Unified Observability.

---

1 Struggling to Deliver Efficient Digital Services for your Clinicians

Challenge
Loss of visibility and control in modern Healthcare environments that include remote work, hybrid networks, cloud-native and SaaS EPR systems.

Alluvio Unified Observability
- Aggregates and correlates data from clinicians devices helping Healthcare IT to gain a deep understanding of their experience when using digital services
- Identifies complex interactions and dependencies across hybrid infrastructure

Allscripts   EMIS   access   CARENOTES   Symphony Healthcare Services   CAMBIO EPR

---

2 You Receive Thousands of Alerts With Little Context or Actionable Insights

Challenge
It's becoming humanly impossible to investigate every domain-specific alert and to extract critical events from the noise.

Alluvio Unified Observability
- Automates the process of gathering and correlating every relevant metric from various domains
- Applies AI and ML to surface the most important events faster and with precision
- Provides context-rich, filtered, fix-first insights, ready for IT action
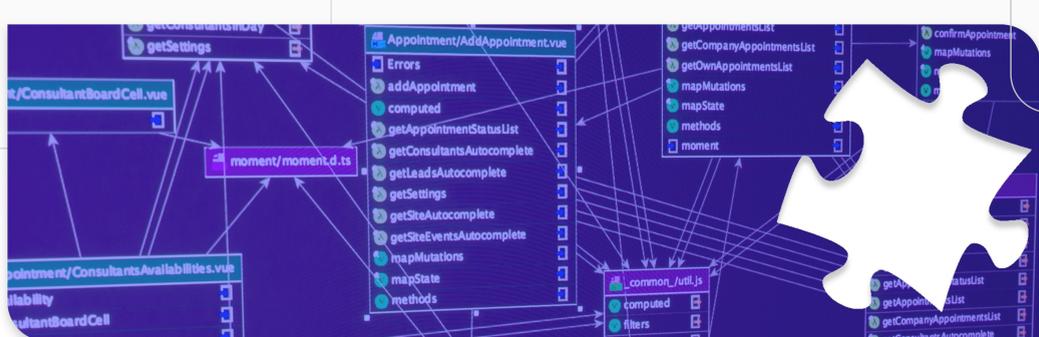
---

3 Your Troubleshooting Is Hampered by Missing or Incomplete Data

Challenge
Your monitoring and visibility tools limit or sample data, which means you are making decisions based on incomplete data.

Alluvio Unified Observability
- Gain visibility of the performance and stability of digital services used on clinicians devices
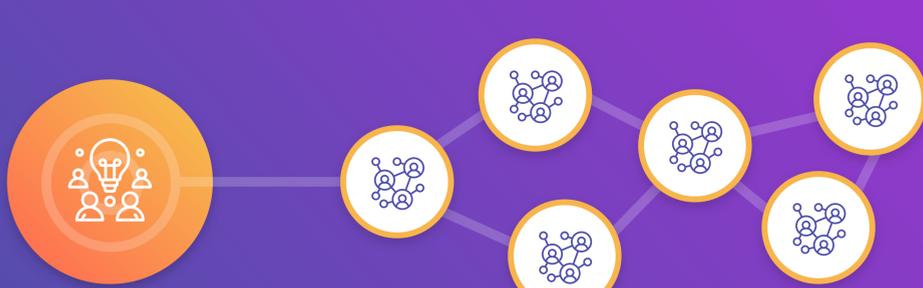- Gain visibility of critical healthcare applications regardless of their location or delivery method

---

4 You Rely on Highly Skilled IT Staff to Manually Troubleshoot Issues

Challenge
Your IT experts, who are in short supply and high demand, spend their time firefighting issues instead of focusing on more strategic initiatives.

Alluvio Unified Observability
- Establish health and performance baselines for the tasks that your clinicians code inside the applications they rely on for patient care
- Baseline allows proactive alerting and remediation if performance or health degrades. It allows improved MTTR by understanding where to troubleshoot (client, network, backend services)

---

5 You Want to be More Strategic in your IT Initiatives, De-risk Change and Reduce Costs

Challenge
Current solutions are limited in providing meaningful business insights and actionable data to allow you to make informed decisions.

Alluvio Unified Observability
- Extends the benefits of observability to address the challenges of all IT domains and services
- It helps **de-risk new initiatives** by ensuring health and performance don't exceed the baseline when changes occur within your Healthcare services
- Manages experience over time to understand and **prioritise initiatives** that will help improve efficiency and productivity of each end-user

---

Unified Insights

ALLUVIO
by riverbed

Unified Data

Unified Actions

For an in-depth look at our vision for Unified Observability in Healthcare, visit riverbed.com/unified-observability