

## SteelCentral Portal Implementation Service

To enable enhanced performance visibility to accelerate operational and strategic decision-making and optimal business outcomes, Riverbed provides the SteelCentral™ Portal Implementation Service. This offering can be combined with additional SteelCentral solution implementation services. The following table identifies the service features and deliverables.

Service Feature	Standard Offering 144 GCS Credits
Solution Planning	✓
Solution Design	✓
Base Configuration	✓
Data Source Connection	Up to Five Existing Data Sources
SteelCentral Portal Standard Dashboards	Up to Five Dashboards
SteelCentral Portal Application Maps	Up to Five Maps
Riverbed Portfolio Integration	✓
As-built Document	✓
Standard Operating Procedures	✓

## Products

The applicable products that will be configured as part of the SteelCentral Portal Implementation Service are as follows:

Service Offering	Applicable Products
Standard Implementation	One SteelCentral Portal server will be deployed and configured with this service.

## Service Feature Definitions

Service Feature	Definition
Solution Planning	Review requirements and plan high-level activities required to accomplish the implementation tasks with the customer.
Solution Design	Review customer's network, application, and management system architecture, determine configuration required, and provide guidance for product deployment.
Base Configuration	Initial configuration of SteelCentral Portal application, including authentication source and product updates, and adding up to five existing supported Riverbed solutions as data sources.
SteelCentral Portal Standard Dashboards	Standard dashboards that are available out of the box when SteelCentral Portal is purchased.
SteelCentral Portal Application Map	An application model, including the application map and the corresponding views created by SteelCentral Portal.
Integration with Riverbed Portfolio	Configure standard integrations with other Riverbed products the customer owns (e.g., drill-downs from SteelCentral Portal, SteelFlow WTA, Riverbed® SteelCentral™ NetShark flow export to Riverbed® SteelCentral™ NetProfiler, etc.).
As-built Documentation	Documentation detailing deployment and configuration performed as part of the Riverbed product implementation.
Standard Operating Procedures	Documentation on best practices for configuring and maintaining the product such as updating software versions, application definitions, reports, etc.

## Invoicing and Pricing

For pricing information, please contact your Riverbed Global Customer Success representative at [gcs-credits@riverbed.com](mailto:gcs-credits@riverbed.com) or learn more at [riverbed.com/gcs-credits](https://riverbed.com/gcs-credits).

If you are purchasing directly from Riverbed, additional terms and conditions applicable to invoicing and payments are set forth in the Agreement. If you are purchasing through an authorized Riverbed channel partner, please contact your channel partner representative for details on invoicing, payment, and fees.

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