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End of Sale (EOS) Notice  
Steelhead® Models 520, 1020, 1520 and 2020  
For Internal and Partner release  
October 7<sup>th</sup>, 2008

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**1. Announcement Summary**

Riverbed Technology hereby announces the end of sale of Steelhead® models 520, 1020, 1520 and 2020. These systems will no longer be available for sale effective January 7<sup>th</sup>, 2009. Customers and partners may continue to order these systems from Riverbed through January 6<sup>th</sup>, 2009, subject to availability. Customers may continue to order Riverbed support services on these systems subject to Riverbed's end of sale and end of support policy located at [www.riverbed.com/supportpolicy](http://www.riverbed.com/supportpolicy).

Table 1 identifies the relevant dates for end of sale, last shipment date, and end of support.

Table 1:

Product	Description	Last order date	Last ship date	End of Support Feature/ Maintenance	End of support Hardware/ patch
SHA-00520	Steelhead Model 520	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-01020	Steelhead Model 1020	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-01520	Steelhead Model 1520	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-02020	Steelhead Model 2020	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHS-00520	Cold spare Steelhead 520	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHS-01020	Cold spare Steelhead 1020	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHS-01520	Cold spare Steelhead 1520	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHS-02020	Cold spare Steelhead 2020	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-00520-E	Steelhead 520 Evaluation	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-01020-E	Steelhead 1020 Evaluation	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-01520-E	Steelhead 1520 Evaluation	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014
SHA-02020-E	Steelhead 2020 Evaluation	6-Jan-2009	6-Feb-2009	6-Feb-2011	6-Feb-2014

## **2. Migration Plan**

Recommended alternatives for above platforms are the currently shipping Steelhead® models 550, 1050 and 2050 systems which are supported on RiOS 4.1.6 and 5.0.3. More information is available at the link below-

<http://www.riverbed.com/products/appliances/>

## **3. Refurbished Units**

Riverbed may have refurbished systems available for sale after the above end of sale dates, supply permitting, provided that the above end of support dates shall apply to those refurbished units. Please contact your local sales representative for availability and details.

## **4. End of Sale Policy**

For information on Riverbed's end of sale and end of support policy, please see [www.riverbed.com/supportpolicy](http://www.riverbed.com/supportpolicy).

## **5. Additional Information**

For additional information regarding this change, please contact Debashish Nag at [dnag@riverbed.com](mailto:dnag@riverbed.com)