# riverbed

End of Sale (EOS) Notice Steelhead ® models 50, 100, 200 and 300 For Internal and Partner release November 3, 2008

### 1. Announcement Summary

Riverbed Technology hereby announces the end of sale of Steelhead ® models 50,100,200 and 300. These systems will no longer be available for sale effective February 3<sup>rd</sup>, 2009. Customers and partners may continue to order these systems from Riverbed through February 3<sup>rd</sup>, 2009, subject to availability. Customers may continue to order Riverbed support services on these systems subject to Riverbed's end of sale and end of support policy located at <a href="https://www.riverbed.com/supportpolicy">www.riverbed.com/supportpolicy</a>.

Table 1 identifies the relevant dates for end of sale, last shipment date, and end of support.

Table 1:

Product	Description	Last order date	Last ship date	End of Support Feature/ Maintenance	End of support Hardware/ patch
SHA-00050	Steelhead Model 50	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00100	Steelhead Model 100	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00200	Steelhead Model 200	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00300	Steelhead Model 300	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHS-00050	Cold spare Steelhead 50	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHS-00100	Cold spare Steelhead 100	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHS-00200	Cold spare Steelhead 200	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHS-00300	Cold spare Steelhead 300	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00050-E	Steelhead 50 Evaluation	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00100-E	Steelhead 100 Evaluation	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00200-E	Steelhead 200 Evaluation	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014
SHA-00300-E	Steelhead 300 Evaluation	2-Feb-2009	2-Mar-2009	2-Mar-2011	2-Mar-2014

# 2. Migration Plan

Recommended alternatives for above platforms are the currently shipping Steelhead ® models 250 and 550 systems which are supported on RiOS 4.1.6 and 5.0.3. More information is available at the link below-

http://www.riverbed.com/products/appliances/

#### 3. Refurbished Units

Riverbed may have refurbished systems available for sale after the above end of sale dates, supply permitting, provided that the above end of support dates shall apply to those refurbished units. Please contact your local sales representative for availability and details.

## 4. End of Sale Policy

For information on Riverbed's end of sale and end of support policy, please see <a href="https://www.riverbed.com/supportpolicy">www.riverbed.com/supportpolicy</a>.

#### 5. Additional Information

For additional information regarding this change, please contact Debashish Nag at <a href="mailto:dnag@riverbed.com">dnag@riverbed.com</a>