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## End-of-Availability (EOA) Notice

- Performance & Availability Monitoring Service - DC
- Performance & Availability Monitoring Service - Remote

For Internal and Partner release  
May 4, 2010

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### 1. Announcement Summary

Riverbed Technology hereby announces the end-of-availability of the Riverbed Professional Services SKUs noted below. These SKUs will no longer be available on the Riverbed pricelist effective August 4th, 2010. Customers and partners may continue to order these SKUs from Riverbed through August 3rd, 2010.

Table 1 identifies the relevant dates for end-of-availability.

Product	Description	Detailed Description	End of Availability (Last order date)
SVC-PSD-00402	Perf & Avail Monitor Svc - DC (per SH/month)	Riverbed Performance & Availability Monitoring Service per head end (datacenter) Steelhead per month (does not include start-up phase and expenses)	August 3, 2010
SVC-PSD-00403	Perf & Avail Monitor Svc - Remote (per SH/month)	Riverbed Performance & Availability Monitoring Service per remote site Steelhead per month (does not include start-up phase and expenses)	August 3, 2010

### 2. Additional Information

For additional information regarding this change, please contact Alex Hesterberg at [alex.hesterberg@riverbed.com](mailto:alex.hesterberg@riverbed.com).