

Mazars



Riverbed SteelCentral helps Mazars, the Netherlands quickly detect bottlenecks in their corporate network.

Mazars specializes in accountancy, tax advice and consultancy. The company uses its knowledge of these areas to create opportunities for national and international companies, public organizations, SME entrepreneurs and wealthy private clients. Mazars has ten offices in the Netherlands, employing forty-six partners and six hundred employees. These Dutch offices are a part of the Mazars Group, which is active in 77 countries and employs 17,000 professionals.

Challenge

To the more than six hundred Dutch employees, a highly available and trustworthy network is the first priority to do their jobs well. "In our industry, digitalization is well on its way," says Frank Keessen, IT Director at Mazars, in the Netherlands. "We're on the right track for a paperless office." In the Netherlands, Mazars built its own new digital platform for interaction with all of its customers.

The ten Dutch Mazars offices are connected to two active datacenters via an MPLS-WAN. In addition, the offices use a datacenter in France, which is where Mazars hosts an Oracle database. To achieve WAN acceleration, the company has been using Riverbed Steelhead appliances on the locations for a while.

To gain better insights into the network and its performances as well, Mazars looked for a solution for Network Performance Management (NPM)

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Frank Keessen
IT Director, Mazars

Solution

On the advice of IP Knowledge, Riverbed partner and standard network provider of Mazars, they set up a Riverbed® SteelCentral™ NetExpress proof of concept (POC) at the accountancy organization. This NPM solution provides end-to-end network monitoring based on advanced analytics, dependency mapping and reporting. SteelCentral NetExpress collects and analyzes network traffic and is capable of quickly pinpointing the source of an issue.

In Brief

Challenges

- Growing dependence of an optimally available infrastructure due to increasing digitalization
- More and better insight required into network performance problems

Solution

- Riverbed® SteelCentral™ NetExpress
- Riverbed® SteelHead™

Benefits

- Saving sixty to seventy per cent in time in pinpointing causes of network performance problems
 - Increased and improved insight into possible future problems thanks to high-quality analysis and predictive analytics
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“We were experiencing regular performance issues, and it was difficult to pinpoint the cause,” says Keessen. “We wanted to use the proof of concept to determine how an NPM solution could help us. It went very well and SteelCentral NetExpress managed to detect relevant issues in such a way that we were able to solve them efficiently and quickly. In addition, the solution planned ahead and helped us find issues that would cause trouble in the future. This allowed us to take action before our users experienced disruptions and delays.”

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Frank Keessen
IT Director, Mazars

Benefits

After the successful POC, IP Knowledge implemented SteelCentral NetExpress at Mazars. Since then, detecting network issues has become much easier. “We’ve gained at least sixty to seventy per cent in time relating to root cause analysis activities”, says Keessen. “Before it could take days to identify a problem. Luckily, that’s all behind us now. Partly thanks to the intuitive interface. The solution is easy to understand and manage, which means saving even more time. Another advantage of NetExpress is its predictive feature. As the POC highlighted, NetExpress is capable of predicting possible future problems before users even notice them. Finally, the solution is fully compatible with the Riverbed® SteelHead™ appliances. This reduces the complexity of our infrastructure. We strive for as much standardization in our network as possible, and this solution enables us to realize that goal.”

About Riverbed

Riverbed, at more than \$1 billion in annual revenue, is the leader in application performance infrastructure, delivering the most complete platform for the hybrid enterprise to ensure applications perform as expected, data is always available when needed, and performance issues can be proactively detected and resolved before impacting business performance. Riverbed enables hybrid enterprises to transform application performance into a competitive advantage by maximizing employee productivity and leveraging IT to create new forms of operational agility. Riverbed’s 27,000+ customers include 97% of the *Fortune* 100 and 98% of the *Forbes* Global 100. Learn more at riverbed.com

