



## **NOTICE:** **New Product Names**

**The contents of this asset do not reflect our recent product name changes. Here are the new Riverbed® names:**

<b>Old Names</b>	<b>New Names</b>
Steelhead	SteelHead™
RPM, OPNET, Cascade	SteelCentral™
Stingray	SteelApp™
Granite	SteelFusion™
Flyscript	SteelScript™
Whitewater	SteelStore™

## Customer Snapshot: DOD

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### Challenges

- Solved for the following challenges with Riverbed® OPNET ApplInternals Xpert™ software:
    - Prolonged resolution time for application performance problems
    - Problematic application deployments
    - Root cause identification for application problems
    - Finger-pointing among IT teams
    - Inadequate visibility into end-user experience
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### Use Case

- Is currently using other Riverbed Performance Management products with ApplInternals for application performance management.
  - Currently using the following ApplInternals features:
    - All transaction captures
    - Analytics and correlation
  - Manages the following applications with ApplInternals:
    - Big data
    - Virtual
  - Uses ApplInternals for the following:
    - Testing and QA
    - Application operations/management
    - Application development
    - Change control
    - Application deployment
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### Results

- Mean-time-to-resolution is > 10 times faster since implementing ApplInternals.
  - Experienced the following benefits with ApplInternals:
    - Improved application performance
    - Reduced cost of fixing applications
    - Accelerated development of new applications/features
    - Increased application user satisfaction
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### Testimonials

“[ApplInternals] provides us with the ability to model and simulate changes in a network to anticipate problems before they arise in production. Secondly, it pinpoints our issues without the need for time and resources of many engineers to troubleshoot and sometimes shoot in the dark at possible solutions.”

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Source: Michael Clay, Senior IT Manager, DOD