

5 Day Performance Consultant

For added flexibility for identifying and resolving application performance related issues using Riverbed technology and services, Riverbed provides the 5 Day Performance Consultant offering. This offering provides up to five days with a Performance Consultant to provide consulting services. It is highly recommended to have a scoping discussion with your Project Manager to determine the desired business outcomes and what period of time would be required to provide the applicable services. If longer term engagements beyond three months in duration are expected, please refer to the [Performance Consultant Service](#) offered by Riverbed Professional Services. Please refer to the [offering menu](#) for how many GCS Credits this offering consumes.

There are many possibilities for use of the consulting services included with this offering. Some common scenarios for this offering include:

- application onboarding process definitions and assistance
- Riverbed solution implementation
- network and application performance assessments
- measuring end-user experience for baseline creation
- custom knowledge transfer sessions
- business transformation initiatives

These sample scenarios may require more than five days of Performance Consultant assistance.

Invoicing and Pricing

For pricing information, please contact your Riverbed Global Customer Success representative at gcs-credits@riverbed.com or learn more at riverbed.com/gcs-credits.

If you are purchasing directly from Riverbed, additional terms and conditions applicable to invoicing and payments are set forth in the Agreement. If you are purchasing through an authorized Riverbed channel partner, please contact your channel partner representative for details on invoicing, payment, and fees.

All GCS Credits and professional services provided by Riverbed are subject to the applicable professional services terms and conditions available at www.riverbed.com/serviceterms (“**Agreement**”). In the event of a conflict between this brochure and the Agreement, the Agreement will govern with respect to the subject matter of the conflict.